



DENVER HEALTH™

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FOR LIFE'S JOURNEY

Denver Health and Hospital Authority Board Meeting Minutes

601 Broadway, 9th Floor Conf. Rm

Thursday, January 23, 2025

1:31 p.m. – 5:05 p.m.

Board of Directors	Staff	Staff	Guests
Present:	Donna Lynne, DrPH	Read Pierce, M.D.	Gina Glockner
Patti Klinge	April Audain	Crystal Potter Rivera	Judith Benton
Tom Kim	Kathy Boyle, R.N., Ph.D	Chuck Scully	Tracy Bruns
Dean Eli Provencio-Vasquez, R.N., Ph.D	Steve Federico, M.D.	Enid Wade, J.D.	Peg Burnette
Hollie Velasquez-Horvath <i>(Via Webex)</i>	Amy Friedman	Lorena Zimmer	Monica Grace
Chris Watney	Kris Gaw	Morris Askenazi, M.D.	Anu Paranjape, M.D.
Jim Chavez at 2:40 p.m.	Rebecca Hanratty, M.D.	Katherine Marinelli	
Pia Dean	Romana Hasnain-Wynia, Ph.D		
Kathy Nesbitt <i>(Via Webex)</i>	Amy King		
Lily Cervantes, M.D.	Greg McCarthy		
Frank deGruy, M.D.	Jacque Montgomery		
Doug Friednash <i>(Via Webex)</i>	Abraham Nussbaum, M.D.		

Agenda Topic	Responsible Person(s)	Status/Comments
I. Call to Order and Preliminary Matters	Patti Klinge	Ms. Patti Klinge, Chairperson, called the meeting to order at 1:31 p.m.
A. Approval of December 19, 2024, Meeting Minutes		Ms. Pia Dean made a motion to approve the minutes, and the motion was seconded and approved unanimously.

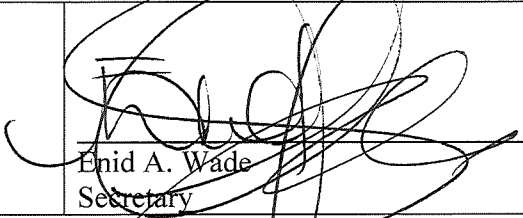
<p>B. Conflict of Interest Disclosure Statement</p> <p>C. Key Personnel Updates</p> <p>D. Public Comment</p> <p>E. Video Highlights</p>		<p>Ms. Klinge requested disclosure of any conflicts of interest. No conflicts were disclosed.</p> <p>Ms. April Audain introduced the new Associate Chief Financial Officer, Ms. Monica Grace.</p> <p>No public comment was provided.</p> <p>A video highlighting the newly established Denver Health Sports Medicine Team was shown.</p>
<p>II. Medical Staff/Quality</p> <p>A. Medical Staff Appointments & Privileging List for Cardiac Thoracic Surgery</p> <p>B. Medical Staff Executive Committee (MSEC) Update</p>	<p>Morris Askenazi, M.D.</p> <p>Morris Askenazi, M.D.</p>	<p>Dr. Morris Askenazi presented 21 new applicants for medical staff appointments, 53 reappointments, 20 physicians leaving the medical staff, 6 yellow flags, which were discussed and resolved, 2 physicians requesting robotics privileges and 2 expedited privileges requests for urgent need in the NICU. Dr. Frank deGruy made a motion to approve the requested appointments and privileges. The motion was seconded and was unanimously approved.</p> <p>Dr. Askenazi reported that HR presented on Parental Leave at the last MSEC meeting.</p>
<p>III. Consent Items</p> <p>A. Resolution for Approval of Sale of Parcel of Land at Rita Bass Educational Center</p> <p>B. Resolution Declaring Expectation to Reimburse Itself for Certain Expenditures In Connection with Reimbursement Project</p> <p>C. Resolution Regarding Designation of Public Posting</p>		<p>Ms. Peg Burnette provided a brief explanation on the Sale of Land at Rita Bass and Reimbursement Bond Financing.</p> <p>Ms. Chris Watney made a motion to approve all items on the Consent Agenda. The motion was seconded and was unanimously approved.</p>

<p>Location for 2025 Meeting Notices</p> <p>D. Approval of Proposed Revisions to QSSIC Charter</p> <p>E. Resolution to Authorize QSSIC to Approve Initial Medical Staff Appointments until February 2025</p>		
<p>IV. New Business</p> <p>A. Executive Leadership Update</p> <p>- Resolution Authorizing and Approving Payment by DHHA to Denver Health Medical Plan In the Amount of \$12.5</p>	<p>Donna Lynne, DrPH & Senior Leadership Team</p>	<p>Dr. Donna Lynne, herself or by calling on others provided updates on key Denver Health events and matters. Dr. Lynne shared a story about a patient who was visiting Denver and was brought to the Emergency Department after a traumatic event. This patient was told they would not be receiving a bill due to the nature of their encounter however, the patient did ultimately receive a bill. The Patient Advocate team resolved this issue quickly with the Billing department, and this situation provided an opportunity to work on communication between DH and the Denver Victim’s Assistance program. Dr. Lynne briefly reported on the Leadership Meeting held on January 22, 2025, at which an update on the Strategic Plan was provided and which included Leaders recognizing team members across the organization, for their accomplishments in 2024. She also reported on the upcoming Board Offsite and how “Blue-Sky Thinking” will factor into our future Strategy. Dr. Lynne provided updates from the State Legislature. Ms. Kris Gaw briefly reported that the Hybrid OR’s first patient day was January 22, 2025. She also reported that Lisa Cannady will be the Senior Director of Hospital Care Management. Denver Health delivered 4,306 babies in 2024, which is an all-time high and an increase of 12% from 2023 and 24% from 2022. Dr. Rebecca Hanratty provided the Chief Medical Officer update and briefly discussed the Medical Matters Newsletter, which launched in Fall 2024. This newsletter has received a positive response from the medical staff and has</p>

		<p>greatly increased communication and recognition. Dr. Hanratty also discussed the status of the Department Chair Searches and the plan to recruit for the Medical Staff Office administrative positions. Dr. Read Pierce reported that the Behavioral Health Authority visited January 6-9, 2025 and evaluated all Behavioral Health programs outside Community Health Services. Dr. Pierce also reported that Dr. Allison Sabel has accepted the role of Chief Medical Information Officer; Dr. Daniel Kortsch is the Associate Chief Medical Information Officer and will continue to focus on Artificial Intelligence. In 2024, our performance for Target Zero was our best year yet, and we are on track to achieve that same level of performance for 2025. Ms. Crystal Potter Rivera reported that the 2024 Gala was the Top Gala in Denver Health Foundation History and briefly reported on the revenue raised. Ms. Rivera also reported on projects of focus for 2025, including the Westside Capital Campaign and the Planned Giving Program.</p> <p>Ms. Enid Wade briefly explained the Resolution Authorizing and Approving Payment by DHHA to DHMP in connection with the DHMP performance improvement plan. Ms. Dean made a motion to approve the Resolution. The motion was seconded and was unanimously approved.</p> <p>Dr. Anu Paranjape and Ms. Kris Gaw provided an update on the plans for the new Hampden Outpatient Medical Center. They described the population distribution, which highlights the need for a clinic in that area, particularly with respect to adult primary care and adult specialty care. Ms. Gaw reviewed the project schedule and draft floor plans. There was a brief discussion of how the 340b designation will apply to that clinic.</p> <p>Dr. Pierce provided a quarterly update on the Strategic Plan and highlighted two additions to the plan. He reported on the “Key</p>
<p>B. Hampden Outpatient Medical Center</p>	<p>Anu Paranjape, M.D. & Kris Gaw</p>	
<p>C. Strategy Update</p>	<p>Read Pierce, M.D.</p>	

<p>D. 15-Minute Break</p> <p>E. Pulse Survey Update</p>	<p>Amy King</p>	<p>Indicators of Success Scorecard” and highlighted that we hit 10 of 14 metrics in 2024. Brand Familiarity and Primary Care/Likelihood to Recommend are metrics that will be heavily focused on in 2025. He also shared reflections and insights into Year 2 of the Strategic Plan and the importance of these initiatives: Best Place to Work, Business Analytics, and Revenue Cycle.</p> <p>Ms. Amy King provided a presentation on the organization’s recent Pulse Survey Update. The participation rate was lower for this pulse survey, which was attributed, in part, to there being fewer announcements sent to employees about this survey. The following areas that reflected change and strong feedback: Goal Setting, Alignment, and Significance. Areas that need additional focus are: Reward, Recognition, and Freedom of Opinion. There was a brief discussion about the experience of employees with respect to employment generally and employee development.</p>
<p>V. Community and Board Member Reports</p> <p>A. Finance, Audit, and Compliance Committee</p> <p>B. Quality, Safety, and Service Improvement Committee (QSSIC)</p>	<p>Tom Kim</p> <p>Frank deGruy M.D.</p>	<p>Ms. April Audain reported on the December financial results which reflected a loss of \$10.5M. Operational expenses are lower than budget, but one-time expenses, i.e., in cash pension and legal expenses, contributed to the unfavorable month. In addition, December saw negative impacts in net provider payments and FEMA/donations. Ms. Audain briefly reported on the full year financial summary. Days Cash on Hand is currently 93.</p> <p>Dr. Frank deGruy shared that the committee saw presentations from Mr. Sharif Abdelhamid and Ms. Mary Pamboukis on the Role of Language Services in Quality, Safety, and Service and from Dr. Daniel Kortsch and Mr. Matt Everhart on Artificial Intelligence. Dr. deGruy also reported that Dr. Pierce and Ms. Wade proposed a</p>

<p>C. Denver Community Health Services</p> <p>D. Chair's Report</p>	<p>Pia Dean</p> <p>Patti Klinge</p>	<p>modification to the process on how expedited medical staff appointments are made.</p> <p>Ms. Dean reported that the committee saw a presentation on the 2024 QI Bundle Scores by Dr. Ray Estacio and Dr. Kortsch, which highlighted the Nabla program and how 535 providers are utilizing it during patient encounters. Ms. Dean also reported that HRSA will be performing a site visit at Denver Health in March and will be meeting with the CHS board. The new patient waitlist is currently at 184 patients, which is down from 3,000 patients a few months ago.</p> <p>Ms. Klinge thanked the group for all the hard work and accomplishments made in 2024. 2Q was an amazing accomplishment, and the board expresses their gratitude. Ms. Klinge reminded the board that they will be receiving the annual board self-assessment.</p>
<p>VI. Executive Session</p> <p>A. CEO Matters - Real Estate Update</p> <p>B. Litigation Update (As Needed)</p> <p>C. HR/Personnel Matters</p> <p>D. Board Only Deliberation</p>		<p>Mr. Kim made a motion at 3:42 p.m. to enter into executive session pursuant to C.R.S. sections 24-6-402 (4), (b), (c), (e), (f), and (g), which allow for review and discussion of legal advice on regulatory, legal, and compliance matters, and on pending, threatened, or imminent litigation and settlements; to deliberate and discuss personnel and peer review matters; and matters confidential under HIPAA, and matters confidential under other laws, and positions and strategy for negotiation; and under the deliberative process privilege pursuant to common law and C.R.S. Section 24-72-204 (3)(a), (4), and (13). The motion was seconded, and the motion passed unanimously.</p>
<p>VII. Adjournment</p>	<p>Patti Klinge</p>	<p>The meeting adjourned at approximately 5:05 p.m.</p> <p>Katherine Marinelli transcribed the meeting. Enid A. Wade and Patti Klinge reviewed the minutes.</p>

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